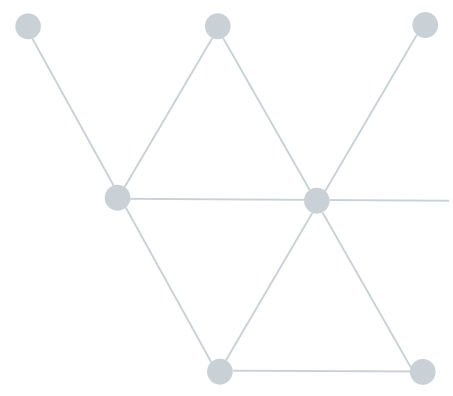




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TEKİRDAĞ VALİLİĞİ
İL MİLLÎ EĞİTİM MÜDÜRLÜĞÜ
ÖLÇME DEĞERLENDİRME MERKEZİ



2020-2021

8. Sınıf İngilizce



Konu
Tarama
Testi

• Unit 4 - On The Phone

2023 Eğitim
VİZYON



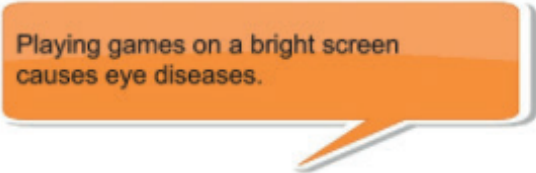
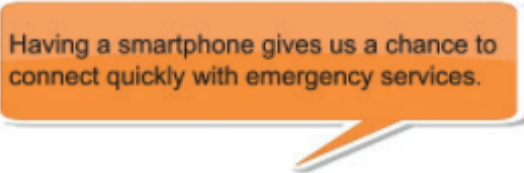


KTT-7

1.

Read the text and answer the question.

Tom and Alice are talking about smartphones but they have different opinions about them. Tom thinks that they are useful while Alice believes that they are harmful.

Which of the following is Tom's speech bubble?

- A)  Playing games on a bright screen causes eye diseases.
- B)  Having a smartphone gives us a chance to connect quickly with emergency services.
- C)  Buying a smartphone costs a lot of money.
- D)  Constantly checking social media accounts creates concentration problems.

2.

- Customer Service** : Hello, how can I help you?
- Alice** : Hi, I want to book a flight ticket from London to New York.
- Customer Service** : Sure. One way or return?
- Alice** : Return.
- Customer Service** : Can you tell me the dates on which you want to travel?
- Alice** : June 15th and June 26th.
- Customer Service** : Can I have your name and phone number, please?
- Alice** : Alice Black, 09502345678.
- Customer Service** : Your flight is reserved. Have a good flight.



Which of the following does NOT have an answer in the conversation above?

- A) What is the phone conversation about?
- B) What is the destination of the flight?
- C) What are the dates of the flights?
- D) What is Alice's reason for travelling?

3.

You work at a call center and answer customers' questions on the phone. You are there to solve their problems.

According to the information above, which of the following you should NOT say?

- A) If you have a problem again, please contact us.
- B) Our friends will solve your problem today.
- C) I am too busy to solve your problem.
- D) After I talk to our team, I will call you.

4.

Jane: Hi, Ellie. What's up?

Ellie: I'm fine, thanks.

Jane: How about going to the cinema tomorrow?

Ellie: Jane, I'm really busy now. - - - -

Jane: OK, see you then.

Which of the following completes the conversation above?

- A) I'll call you back later.
- B) It's a bad line.
- C) Would you like to leave a message?
- D) Could you repeat that please?

5.

Secretary : Good morning, The Sun company. - - - -?

Customer : Good morning. Could you put me through the director Johnson, please?

Secretary : - - - -?

Customer : Sure. It's Tim Black.

Secretary : I'll check, just a moment please.

Customer : OK. I'm waiting.

Secretary : Sorry Mr. Black. He is in a meeting so he is not available at the moment.
- - - -?

Customer : No thanks . I will call back later. Thank you.

Secretary : Thank you .

Which of the following does NOT complete the conversation above?

- A) Do you want to leave a message
- B) May I ask who is calling
- C) May I put the phone down now, please
- D) How may I help you

6.

Hi, Amy.
What's up?

Are you coming to the meeting tomorrow?

Are you coming to the meeting tomorrow?

OK.
See you there. Bye.

I'm OK.
Thank you.

.....

Sure, I'll be there at 10 p.m.

Choose the **CORRECT** option to complete the conversation.

- A) I'm sorry. I can't hear you. It's bad line. Could you repeat that?
- B) Yes, I know the meeting. I'm coming.
- C) Is there a meeting tomorrow? What is it about?
- D) When is the meeting?

7.

Read the conversation below and answer the question.

Tom and Cindy are talking on the phone. Here is their conversation:

Tom : Hello Cindy. It's Tom. Are you busy on Sunday?

Cindy : No, not at all. Why?

Tom : There is a book fair in the City Hall. I know that you are a bookworm. Would you like to go there with me?

Cindy : That would be great. It sounds awesome. But, how can we go there?

Tom : We can go there by bus before noon because it will be very crowded in the afternoon so we can talk to authors. Shall we meet at the bus station at 10 o'clock?

Cindy : OK, Tom. See you at 10 o'clock at the bus station on Sunday.

Which of the following does NOT have an answer in the conversation above?

- A) What kind of activity is it?
- B) What is Cindy's excuse for refusing the invitation?
- C) What time will they meet?
- D) Does Cindy accept the invitation?

8.

Read the conversation and answer the question.



Secretary : Hello, this is Doctor Parson's office.
Hana : Hello, I'd like to make an appointment, please.
Can I see him tomorrow?
Secretary : _____
Hana : Oh, sorry. I am Hana Williams. I am an old
patient. So, what about tomorrow?
Secretary : Unfortunately, but I can arrange an appoint-
ment for Thursday at 11:30.
Is that OK?
Hana : Yes, that's great. Thank you.
Secretary : You're welcome. Have a nice day.



Which of the following completes the conversation?

- A) I am putting you through.
- B) Would you like to leave a note?
- C) Sorry, but he is not available.
- D) Can I have your information, please?

9.

Read the text and answer the question.

Lisa calls her teacher to ask something important about her project. She will finish it soon and she is in a hurry. But she can't reach him so she leaves a message.

"Hello, teacher. It's me, Lisa. _____"



Which of the following completes Lisa's message?

- A) I just wanted to thank you for helping me with the project. See you tomorrow at school.
- B) I am sorry but I can't do this project, it is too hard. I want to get another one, please.
- C) I need to ask you something really important about my project. Could you please get back to me?
- D) I finished and sent my project but you didn't give me any grades. Did you lose my project?

10.

Suppose that you call your friend at her office. Her secretary answers the phone and you say you want to talk to your friend Katy.

Which of the following cannot be your expression?

- A) Can you put me through to Katy, please?
- B) Would you like to leave a message?
- C) Could you connect me to Katty, please?
- D) May I speak to Katty, please?